

Campus Recruitment Drive 22 nd February, 2019, Friday	
Company:	C3i Solutions (an HCL Technologies Company)
Venue:	Ramdev Convention Centre, SLV
Position Title:	Help Desk Analyst or Clinical Analyst. – (it is an international Voice Process. candidates will be taking calls & address technical issues)
Work Location:	Hyderabad
Support Type:	Global Service Desk – Voice Process
Requirements:	<ul style="list-style-type: none"> • Ready to work for a voice process. • Excellent communication skills. • Flexibility to work for 24*7 shifts.
Technical knowledge:	<ul style="list-style-type: none"> • Able to trouble shoot issues relating to Laptop's , Iphone / I pads mobility issues, Printer, Scanner, LAN, WAN, Outlook issues. • Able to handle Wifi connectivity issues, Router's issues, VPN, DNS, Internet applications. • Have hands on experience and knowledge on Internet Concepts, IP. • Basic troubleshooting skills relating to hardware and software. • Able to fix the issues on Blue screen & Black screen Error & trouble shot them with ease.
Rounds of Interviews:	<ul style="list-style-type: none"> • HR Screening • Technical Assessment • Communication round • Operations Manager round • Final HR round
Package:	<p>For Fresher: + + Free Home Pick & Drop, Annual Bonus 0 to 15% of the CTC</p> <p>2, 70,000/- for first six months</p> <p>3, 00,000/- after six months (Based on performance)</p> <p>3, 50,000/- after the next six months (Based on performance)</p>
Schedule for the drive:	<ul style="list-style-type: none"> • Registrations – 9:00 AM • Drive start time – 10.00 AM • Company presentation - 10.15 AM • Group discussion/Topic round – 10.30AM to 1.30PM IST • Telephonic rounds – 1.30 PM to 6.30PM IST • Drive close time – 7.30PM (Tentative)