

Campus Recruitment Drive
23rd January, 2019, Wednesday
Venue: KV Ranga Reddy Degree College for Women

Company Name:	Tech Mahindra
Official Website:	www.techmahindra.com
Eligibility:	B.A/B.COM/B.SC /BCA/BBA/10+Diploma(3yrs.)/12+Diploma(3yrs)
Batch:	2019 Passed students
CTC and Incentives:	During Training 1, 80,000/- Post Training Based on the project Onetime Bonus 10,000/-
Designation:	Associate-Technical Support Band - U1
Terms & Conditions:	Selected candidates are required to sign a service indemnity bond with Tech Mahindra for a sum of INR 1,00,000/- (Rupees One Lakh Only). As per the indemnity bond, candidate will be required to serve the company for a minimum period of 1 year from the date of joining
Roles and Responsibilities:	<ul style="list-style-type: none"> • Effectively execute calls or chats or emails of the customers in English (Voice based) • Responsible for Installing, configuring and remote troubleshooting and/or Responsible for handling Network troubleshooting in LAN and WAN environment and/or • Responsible for Configuring and troubleshooting the Routers and Modem and/or • Responsible for handling customers' post registration technical queries and/or • Responsible for upselling support plans to customer basis warranty entitlement pre-sale customer service and/or Providing technical guidance and support issues related to networking devices like router, switch, hubs, adapters, etc..and/or Troubleshooting for Broadband related issues • Willing to work in 24x7
Joining Locations:	Hyderabad
Joining Period:	2019 selects would join company after completion of graduation
Interview Location:	KV Ranga Reddy Degree College for Women
Interview Date:	23 Jan-19

Documents to be required for the interview	<ul style="list-style-type: none"> • Copy of resume • Address proof (Permanent or correspondence) • Any government approved Identity Proof • Two recent passport size photographs
Selection Process: (no. of Interview Rounds):	Will be intimated.
% Cut-off (if any):	No % Criteria.